

Where Miracles Happen Every Day



Our Mission

Helping our community's most vulnerable with solutions that permanently improve lives.

Vision

We affirm the worth and dignity of all to realize their God-given potential, and we aspire to be the human service agency of choice through quality services, innovation, parish engagement and community partnerships.

In all things I have shown you that by working hard in this way we must help the weak and remember the words of the Lord Jesus, how he himself said, 'It is more blessed to give than to receive.'"

— ACTS 20:35

LETTER FROM THE PRESIDENT

While our name has changed over the years — we began as Catholic Social Services in 1933 — our mission has remained steadfast. We help the most vulnerable, which includes children, families, veterans, refugees, victims of domestic violence, those experiencing homelessness and more! One of the things I love most about Catholic Charities is that we provide *permanent* solutions. Our more than 400 caring team members and our nearly 6,000 outstanding volunteers work together across seven counties as *one team* to improve the lives of those who need help.

Of particular note this fiscal year is the vision for our upcoming Bullhead City Homeless Shelter & Day Center. The need in Mohave County for emergency shelter and food keeps growing, and we are proud to say that Catholic Charities has responded. The shelter will offer help for individuals and families and services will include food and shelter, but also job training, assistance navigating federal and state resources, counseling and help finding permanent, affordable housing. We are so excited about the project, and we are pulling out all the stops to help as many folks in the Tri-State area as possible.

Another highlight for Catholic Charities was the creation of its affiliate Housing for Hope. Housing for Hope is a separate 501c3 specifically for our affordable housing communities. Did you know that for every 100 units of affordable housing needed, there are only 18 available? That's why we have plans to build more affordable housing in the future, so stay tuned. We are excited to watch our Housing for Hope properties grow and prosper as a permanent solution for many of those who have benefited from our numerous programs and services.

Last but not least, a new MANA House (Marines, Army, Navy, Air Force) was in development near the I-17 and McDowell to help veterans experiencing homelessness. It was a challenge to find the right location and enough room for the program to grow. The new facility has additional space and amenities, an all-faiths chapel, and upgraded quarters for residents. This allows Catholic Charities to help even more veterans — up to 76 at a time. The veterans will continue to receive additional assistance to move them toward self-sufficiency, which is the Catholic Charities way.

In closing, it has been a phenomenal year that has proven incredibly productive for our agency. Thanks to our wonderful community of supporters, God has graced us with the talented individuals and resources to make a difference in central and northern Arizona. We look forward to another year of providing shelter, protecting children and strengthening families — we invite you to join us on our mission.

May God bless you!



PAUL S. MULLIGAN, MBA, MTS
President & CEO



You Helped Us Make These Miracles!

Highlights from Around Arizona



OPENED JULY 2018

A New, Expanded MANA House

Through your generosity and kindness, Catholic Charities MANA House, a peer-led transitional living facility for veterans experiencing homelessness, will have the capacity to help more veterans than ever before. MANA House goes beyond a roof over their heads. Action Plan



Advisors walk with each veteran through his more dire challenges by providing support, help and resources for substance abuse counseling, workforce development training, financial education, permanent affordable housing and more.

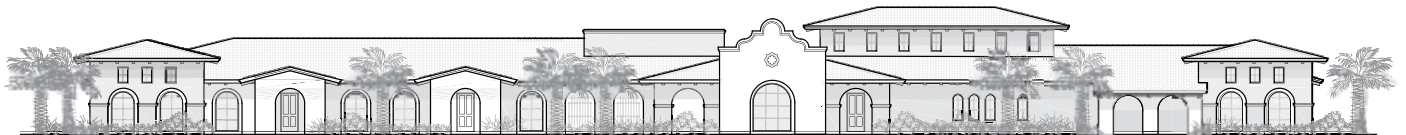


OPENED DECEMBER 2017

Rosewood Court Provides Modern, Affordable Living

Our newest community, Rosewood Court, is a spacious, welcoming, well-planned home for individuals, families and seniors. The centrally-located complex near 16th Ave. and Camelback is a shining star for affordable housing. Beautiful and spacious one, two and three-bedroom units,

modern architecture and design and even a top-notch playground await community members. With onsite computer facilities and even a community garden, Rosewood Court has become the standard by which all affordable housing can be measured.



OPENING 2019

New Shelter Planned for Bullhead City

The Tri-State Area will soon have the first of its kind homeless shelter and day center. For those experiencing homelessness, camping in tents in the desert has been the only option. In 2019, the Bullhead City Homeless Shelter & Day Center will provide temporary housing for those experiencing homelessness. In addition, the shelter will provide food, clothing, assistance with workforce

development, financial education and permanent housing. One unique feature — it will have 3 units for families. The family units will allow all members of the family to stay together rather than be separated by gender as usually happens in shelters. There will also be more than 50 units for individuals as well as showers and access to hygiene supplies.

Students Made Miracles of Their Own

It's never too early to learn compassion and begin to make a positive impact on the world. Catholic Charities' Miracle Projects provide the opportunity for students to leverage their creativity and entrepreneurial spirit through stewardship.

Catholic Charities partners with Catholic schools to bring students together to help the most vulnerable. The students choose the cause area they want to help and come up with creative ways to raise money and bring in donations to help their program of choice.

Jesus looked at them and said, "With man this is impossible, but not with God; all things are possible with God."

— MARK 10:27



STEWARDSHIP IN ACTION

Students from three Catholic schools made a huge impact for our community's most vulnerable through Miracle Projects. Thank you to St. Francis Xavier Elementary School, St. John XXIII and Sacred Heart School – Service Club for these amazing results!

\$656

cash donations raised

\$11,094

in-kind donations raised

196

student participants

3,068

volunteer hours



Clockwise: The Emergency Santa Program requires a lot of volunteer help. Volunteers at RYAN collected toys for foster children. Volunteers assemble beds at MANA House.



Volunteers are the Heart and Soul of Catholic Charities

Cathy Wilson searches the streets looking for homeless individuals in need of resources and basic necessities in Lake Havasu City, Ariz. As a volunteer, Cathy accompanies Catholic Charities staff in collecting data regarding the contacts made each day, helps to pick up donated items and distributes supplies to the homeless.

“Without Cathy, our contact with the homeless population would plummet,” said Catholic Charities’ staff member Susan Harris. “In our program, we are not able to go into homeless camp areas alone, so if Cathy was not a volunteer, we would not be able to provide services at such a complete and personal level.”

Extreme temperatures are always an issue concerning the homeless, but Cathy doesn’t let that stop her from helping. She knows the importance of basic necessities such as food, water, and health services.

“Volunteering for Catholic Charities homeless services is always such an adventure. Every day presents us with a new situation and a new opportunity to make someone smile and know that someone cares. Providing for basic needs is an essential part of my volunteer position, but we have also been able to assist families in finding housing, transportation, and coordinating mental health services. The look of gratitude in their face is what makes volunteering so meaningful and worthwhile,” said Cathy.

Cathy is just one of the many volunteers who truly are the heart and soul of Catholic Charities. Without them, we would not be able to continue our work! If you are interested in using your talents to help the most vulnerable, please contact our volunteer services department at volunteerinfo@cc-az.org.

OUR VOLUNTEERS

5,966
volunteers

50
volunteer groups

698
faith-based volunteers

139,299
total volunteer hours

\$3,005,575
value of volunteer hours



Modesto Never Gave Up Hope

A bright, 16-year-old boy from Guatemala named Modesto entered the Unaccompanied Minors Program through the short-term foster care program in 2006. He brought with him a history of abuse and limited opportunities. But, more importantly, Modesto brought a willingness to let go of past hurt and a special enthusiasm for a new life. He quickly made a lasting impression on Catholic Charities' staff members.

Now, more than 10 years later, Modesto has a beautiful wife, also a former foster youth from Guatemala, a promising job as an interpreter for the Federal Immigration Court, an adorable young child, and passion to help other refugees

and immigrants. He is now a U.S. citizen and plans to purchase a home.

Modesto's case manager says, "Watching the positive and incredibly nurturing interaction between the members of his young family brought to mind a concept shared by Christian parenting author, Jim Burns — which is the concept of the transitional generation. Young people who initially come to us in crisis can benefit from knowing that they can be the transitional generation in their family. They can break the cycle of violence, addiction, shaming, etc. and through one right choice at a time, create a better starting place for their children."

Most prevalent countries from which refugees come to Arizona



DEMOCRATIC REPUBLIC
OF THE CONGO



BURMA



AFGHANISTAN



From the Depths of Despair

When Army veteran Andre arrived at MANA House, it was with a heavy heart. He had been contemplating suicide after having no place to go and no hope for the future. But luckily, a friend's family reached out to him at the right time and connected him with the MANA House center.

From there, Andre became a resident of MANA House (Marines, Army, Navy, Air Force), a transitional living facility for veterans experiencing homelessness. Catholic Charities' MANA House recently opened a brand new facility, which allows us to help even more veterans in the Phoenix area. The new building will serve up to 76 residents, a marked increase from the previous 49.

When Andre walked into the new facility for an honorary preview tour, he had tears in

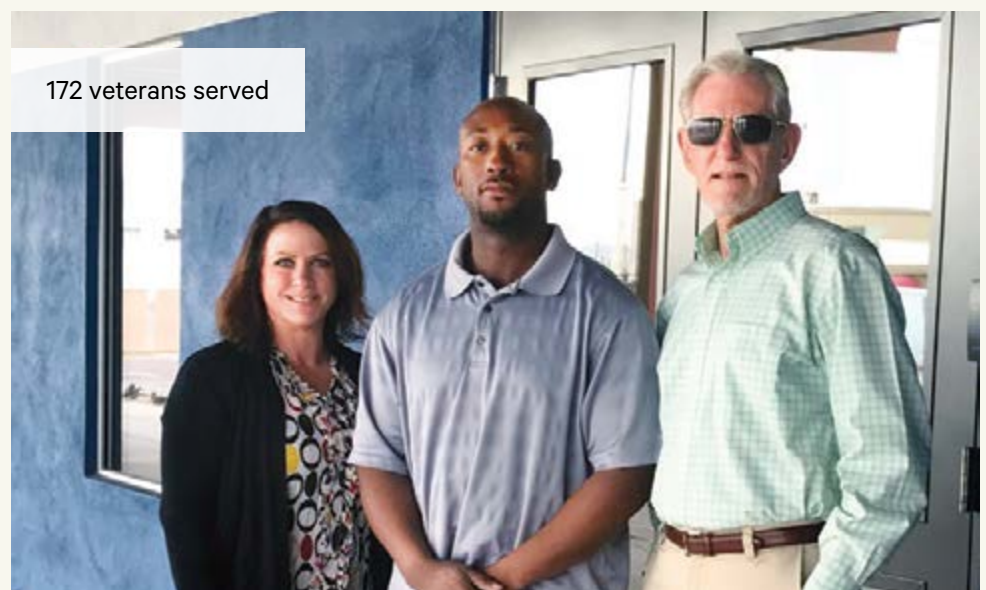
his eyes. "This is so amazing. So many veterans need help and now they can get it," he said.

For Andre and other veterans struggling with challenges such as mental illness, substance abuse, and/or loss of income, MANA House can mean the difference between life and death.

Andre now has his own apartment, a new job and has even become certified as a personal trainer. He gives all the credit to the caring team at MANA House.

"Try to get out of your mindset and get with the program. These folks are here to help and the program works," he said.

"This is so amazing. So many veterans need help and now they can get it."





An Unexpected Journey to Parenthood

When Brian and Kristin were married, they were anxious to have children as soon as possible. But after a trip to the physician, Kristin found out it was unlikely she would be able to get pregnant.

Though they were devastated with the news, they never gave up hope for a family. Their plans had always included adoption, they just thought it would be further down the road. “After we got engaged, we talked about having biological children, then adopting,” said Brian. But, as Kristin pointed out, “God rerouted our dream.”

Brian and Kristin signed up for classes with Catholic Charities adoption program. After much discussion, they decided they would be willing to adopt a baby who had been exposed to drugs in utero, or who may have disabilities.

“At first we were concerned about adopting a baby with drug use or medical conditions, like HIV, and then we prayed about it,” said Brian.

“After prayer, we opened up to all the possibilities.”

After completing classes, Brian and Kristin were certified to adopt in the state of Arizona. They knew that it could be months to years before a baby would come along for them. Then, something happened that no one could have predicted. A baby was born and left at a hospital just weeks after they were certified to adopt.

Kristen remembers getting the call, “It was like time stopped.” The couple prayed about this baby and knew he was meant for their family. “Meeting our baby was an incredible moment. We got to hold him, feed him and change him,” said Kristen. “Brian had never changed a diaper before.”

They named their son Michael. As a newborn, he was healthy and strong. And years later, he continues to thrive. Kristen and Brian know their journey was meant to be.



HOW YOU HELPED US HELP THEM



The Opportunity for a Better Life

At 16, Rachel's older sister, a drug-addicted prostitute, introduced her to prostitution and quickly learned what it means to be taken advantage of. "Things were difficult. I was beaten and slapped. My pimp took all the money," said Rachel.

When Rachel got arrested, she was given the opportunity to take part in Catholic Charities' unique DIGNITY Diversion program, an intensive, education-based program to divert women from re-offending.

Though it was a tough lesson, Rachel looks back and is glad she got arrested. "I came from a rough background. The team here was really

supportive. I felt like I could trust them and be myself. I finally felt free here," said Rachel.

She now tries to help other girls at risk for prostitution and warns them of the perils. "When you're on the streets, you have to worry about everything; you're running from everybody because everyone is out to get you. People die over this."

After completing the program, Rachel enrolled in school and is now working toward her GED. She has a steady job and finds pride in taking care of her baby. More than anything, she wants her child to have a better life than she had.

DIGNITY Diversion is a unique partnership with the City of Phoenix Prosecutor's Office. It is the only program of its kind in the United States.





Youth Programs Plant Seed for Passionate Work in the Community

Tess Peterson first got involved in North Star Youth Partnership's Peer Assistance and Leadership and Teens Taking Action programs when she was in high school. These programs teach valuable life skills and help students build resilience to combat some of the challenges that teens face today. In addition, teens often become more involved in the community.

As a recent college graduate, Tess now realizes just how much positive influence the programs had on her. "Many young people do not have the opportunity to be part of programs like the ones North Star offers," Tess says. "Many do not have natural supports (family members, mentors, reliable adults) helping them to develop 'tools' for their 'tool-boxes.' This awareness has made me passion-

ate about walking alongside others to help them develop skills."

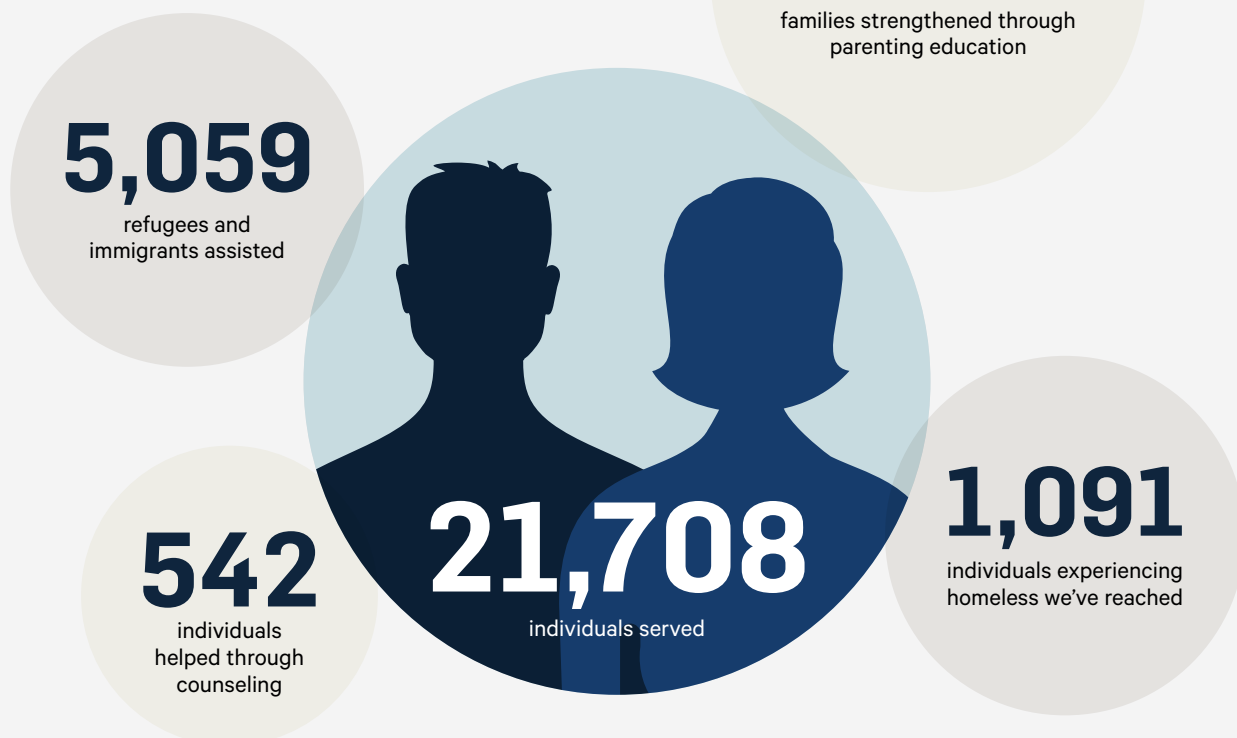
With her bachelor's degree in social work from Arizona State University, Tess now works as a health educator for a nonprofit organization in Reno, Nev. and uses all the valuable lessons she learned through the programs at North Star Youth Partnership.

"I pulled from my experience with North Star and utilized the Girl Talk curriculum for a fourth and fifth grade girl group recently," Tess says. "My hope is to bring Teen Maze to the Reno area. I see a great need for it in this area and have no doubt with guidance from the North Star team and Diane DeLong's (founder and senior program manager) book, we will make it happen."

More than 50,000 youth have participated in North Star Youth Partnership since its inception in 1997.



By the Numbers



341

individuals assisted with foster care, training, or placement

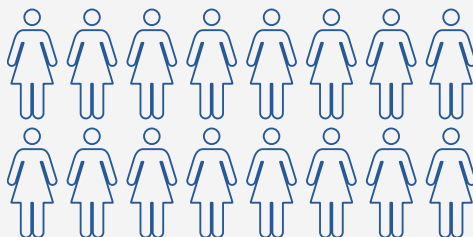


1,188

individuals housed in one of our affordable housing communities

16

women placed in temporary housing to start a new life after jail time



408

individuals helped through domestic violence programs

109

victims of prostitution assisted through our dignity diversion program



9,561

of youth participated in education, development and peer leadership programs



1,197

children enrolled in early education

OUR FAITH COMMUNITY

698

volunteers from faith-based organizations



CLIENT SATISFACTION

93%

would recommend
Catholic Charities

86%

said Catholic
Charities improved
their lives

94%

said they were
treated with
courtesy and
caring

LOCATIONS



7

counties
served



67,000

square mile
service area



13

staffed program
locations



5,966

volunteers



420

staff

EXPENSES

Program and service expenses

\$25,518,598

Fundraising

\$1,296,540

Miscellaneous and general

\$6,639,300

Total expenses

\$33,454,438

REVENUE & SUPPORT

Government grants

\$26,170,034

Private contributions and fundraising

\$5,652,573

Program services revenue

\$1,091,793

Investments and other earned income

\$604,823

Total revenue and support

\$33,519,223

Executive Leadership

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President & CEO

TAMI BOHANNON
Vice President of Philanthropy

STEVE CAPOBRES
Executive Director Housing for Hope/
Vice President of Business Development

CARRIELYNN A. MASCARO
Vice President of Central
Program Operations

CATHY PETERSON
Executive Director
Northern Arizona Region

JIM ROBBINS
Vice President of Administration

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Catholic Charities is Grateful for YOU!

Catholic Charities would like to thank all of our donors and community partners.
To see the complete list, visit our website.

CatholicCharitiesAZ.org



Loving God,

As persons made in Your image, You can call on us to recognize and affirm the dignity, sanctity and value of every human being. And like the Good Samaritan, You invite us to encounter You in the mystery of each person we meet, especially those who are poor or marginalized.

As we celebrate the 85th Anniversary of Catholic Charities in our diocese, we thank You for the blessings You have bestowed on so many of our community's most vulnerable through the love and service of this faith-based agency. We ask you to bless its dedicated team members, volunteers, and supporters, and all who contribute with gratitude to its mission. Bless especially each of those individuals and families who turn to Catholic Charities in their hour of greatest need.

Empower Catholic Charities to embrace them where they are, and to help them find hope to become who they are meant to be, so that individuals grow, families thrive and communities flourish.

Amen

WRITTEN BY DEACON TOM KLEIN



CatholicCharitiesAZ.org