My journey led me to my new position as President and Chief Executive Officer of Catholic Charities Community Services, succeeding Bob Brown who retired in 2014. Now, together with you and others, we are setting off on a journey with this great 81-year-old charitable service organization to continue helping the vulnerable in the Valley of the Sun and across central and northern Arizona.

Let me say that I’m excited about what we are doing and what is ahead, and that you play a crucial role in what will happen this upcoming year. This past year, you and the Catholic Charities community helped **107,282 people** – the homeless, veterans, refugees, victims of sex-trafficking, children and others – to rebuild their lives and find hope. With your continued support, we’ll help more people who need it in 2015, delivering professional services inspired by our faith-based commitment to living out the gospel in a truly impactful way.

The numbers are impressively large, but more importantly, our work remains at all times “personal” and focused on the power of relationships. Each person has a story. This last year there was a homeless young man with a baby who found a home at our new low-income housing community Verde Villas. After going through our Dignity Diversion program, a sex-trafficked survivor is now going to school and establishing her new career and life free from abuse and harm. **These are real people in our communities starting over because you cared enough to help.**

In 2015, we plan to continue expanding our services to serve more people, making “gifts” of ourselves to those most in need. We face many challenges as a non-profit, but by working with you and other partners, together we can continue this great work to help our community’s most vulnerable, putting poverty and injustice behind them.

May God bless you for your generosity,

Paul S. Mulligan, MTS
President & CEO
2014 HIGHLIGHTS

Serving Veterans
You helped us to start our supportive services for veterans (SSVF) program that served 160 former military and their families who were or about to be homeless. As a donor, you are helping our local veterans to find permanent homes and receive support services like case management and education in computers, finding jobs and managing finances.

Read more at catholiccharitiesaz.org/ssvf.

Unaccompanied Minors
With more than 30,000 unaccompanied minors flooding into the United States from Central America this summer, a great need for fostering these little ones arose. Our 30-year-old unaccompanied minor program (UMP), helped to serve some of these children and lead them to safe and nurturing homes until they could be reunited with their parents.

Read more at catholiccharitiesaz.org/ump.

Social Enterprise
To make Catholic Charities more financially sustainable, this last year we started several businesses whose income will go to support our programs. The Refuge Café located at 4727 N. 7th Avenue in Phoenix celebrated a successful first year. Café Esperanza coffee launched in retail stores and online. We also opened two low-income housing complexes in Phoenix, Verde Villas and Ironwood apartments.

Read more at catholiccharitiesaz.org/social.

Ending Sex Trafficking
You are helping Catholic Charities to continue helping survivors of sex trafficking in Phoenix. In partnerships with the City of Phoenix and others, we are offering these women educational support that allows them to start a new life. Eighty-six percent of survivors completing the program do not return to prostitution.

Read more about this program at catholiccharitiesaz.org/trafficking.
Client’s Note of Thanks

I was facing a lot of fear a few years ago. My husband and I were newlyweds when we moved to Prescott, Ariz., in 2007 to start a new life. But as soon as we bought our first car and first house, the recession hit.

My husband was laid off the day our son was born, and it was all downhill from there. We lost the car, the house, the new business and our hope. My salary was lowered by 10 percent. The same month, we were evicted from our rental. Then our marriage fell apart.

But this is not a sob story – it is a note of thanks.

A friend of mine suggested I ask for help from Catholic Charities. I was lucky enough to get counseling that helped me to fight my financial ignorance and to not confuse my value with my financial failures and debt. Catholic Charities helped me to get utility coverage and to get into a frame of mind where I could better myself while allowing others to help me take good care of my precious son.

Last month, I was hired into a director position making more money than I ever have before. My son is starting kindergarten, and my ex-husband and I co-parent in a way that has been nourishing for our son. Life is really good, and I want to thank you all for being there for me when it was hopeless, and I was afraid.

Read more stories like these at catholiccharitiesaz.org/blog.
WHAT YOU HELPED ACCOMPLISH IN 2014

107,282 Lives Touched

2012 2013 2014
84,907 99,446 107,282

22 Programs + 7 Counties

22,787 Emergency Services
18,515 Food
3,042 Community Services
1,230 Lending Closet

Catholic Charities Community Volunteers

175,055 hours
3,720 Volunteers helping with our work.

Staff
420 Served in Phoenix and northern Arizona

Parishes
240 people Experienced Catholic Charities immersion classes to understand poverty.

Vulnerable Women
915 Dignity Diversion (Sex Trafficking Survivors)
1,717 Domestic Violence

Homelessness
6,149
2,230 Outreach Case Management
2,738 Shelter and Housing
1,181 The Loft Drop-In Center

1,252 My Sister's Place
465 Pathways
Children

- Youth Development: 40,505
  - North Star Youth Partnership/Abstinence: 35,365
  - Westside Head Start/Early Head Start: 5,140
- Child Placement: 2,477
  - Foster Care: 1,315
  - Unaccompanied Minors: 796
  - Adoption: 366

Families

- Refugee: 24,251
  - Immigration: 23,124
  - Refugee Resettlement: 1,127
- Financial Education: 1,663
- Strengthening Homes: 3,174
  - In-Home Services: 1,288
  - Families First: 880
  - Parents as Teachers: 846
  - SSUF: 160
- Counseling: 3,644
  - Intervention and Guidance: 2,706
  - School Counseling: 456
  - Pregnancy Counseling: 482