



Catholic Charities Mission:

Helping our community's most vulnerable
with solutions that permanently improve lives

Program Area	Total Lives Impacted
Emergency Services	34,059
Food	28,790
Community Services	4,003
Lending Closet	1,266
Youth Development & Education	24,191
Abstinence Education	12,355
Westside Head Start/Early Head Start	5,876
North Star Youth Partnership	5,512
Parent Workshops	448
Homelessness	2,567
Outreach Case Management	1,695
Rapid Re-Housing	387
The Loft Drop-In Center	340
Shelter, Transitional & Permanent Supportive Housing	145
Refugee Resettlement & Family Reunification	9,462
Familias Unidas Legal Services – Immigration	7,444
Refugee Resettlement & Adjustment	2,018
EmpowerU & Volunteer Income Tax Assistance	3,696
Strengthening Families	3,492
Family FIRST	1,144
Family Builders/Family Partners	924
Parents as Teachers	760
Parent Aide	632
Other In-Home Services	32
Counseling	2,712
Intervention & Guidance	2,285
School Counseling	324
Pregnancy Counseling	103
DIGNITY	2,483
Jail, Street and Other Outreach	2,255
Diversion Programs	197
Residential Program	31
Child Placement	1,447
Foster Care	1,080
Adoption	234
Unaccompanied Minors	133
Domestic Violence	798
My Sisters' Place	309
Pathways	489
Parish & Community Engagement	26,341
Parish Social Ministry	23,040
Volunteer Engagement	2,690
Just Faith/Beyond Just Faith	611
Total Lives Impacted	111,248

Visit CatholicCharitiesAZ.org



Dear Friends,
Each year it is my honor and privilege to share how Catholic Charities impacts the lives of our community's most vulnerable. There is no better way to describe our impact than through the words of a client. Below are the words of Ric who found his path to hope through The Loft, part of our homeless outreach program in Cottonwood.

Peace and Blessings,

Bob Brown, President & CEO - Catholic Charities Community Services

Catholic Charities: An oasis for those in need

By Ric Baccus



As a child I remember riding my bike to the beach with my friends almost every morning during summer.

It was an 1 ½ hour ride from our neighborhood to the beach; and after pounding our pedals across all those sidewalks and streets in that concrete wasteland, what a relief it was to see the cool Pacific Ocean in the distance and smell the salty breeze blowing against our faces.

Utopia was there before our eyes and we soon forgot all about the long, hot and grueling journey we had made to get there. Jubilation replaced fatigue as we raced each other to be the first one in the water. To us,

the beach was an oasis, much appreciated and certainly a relief.

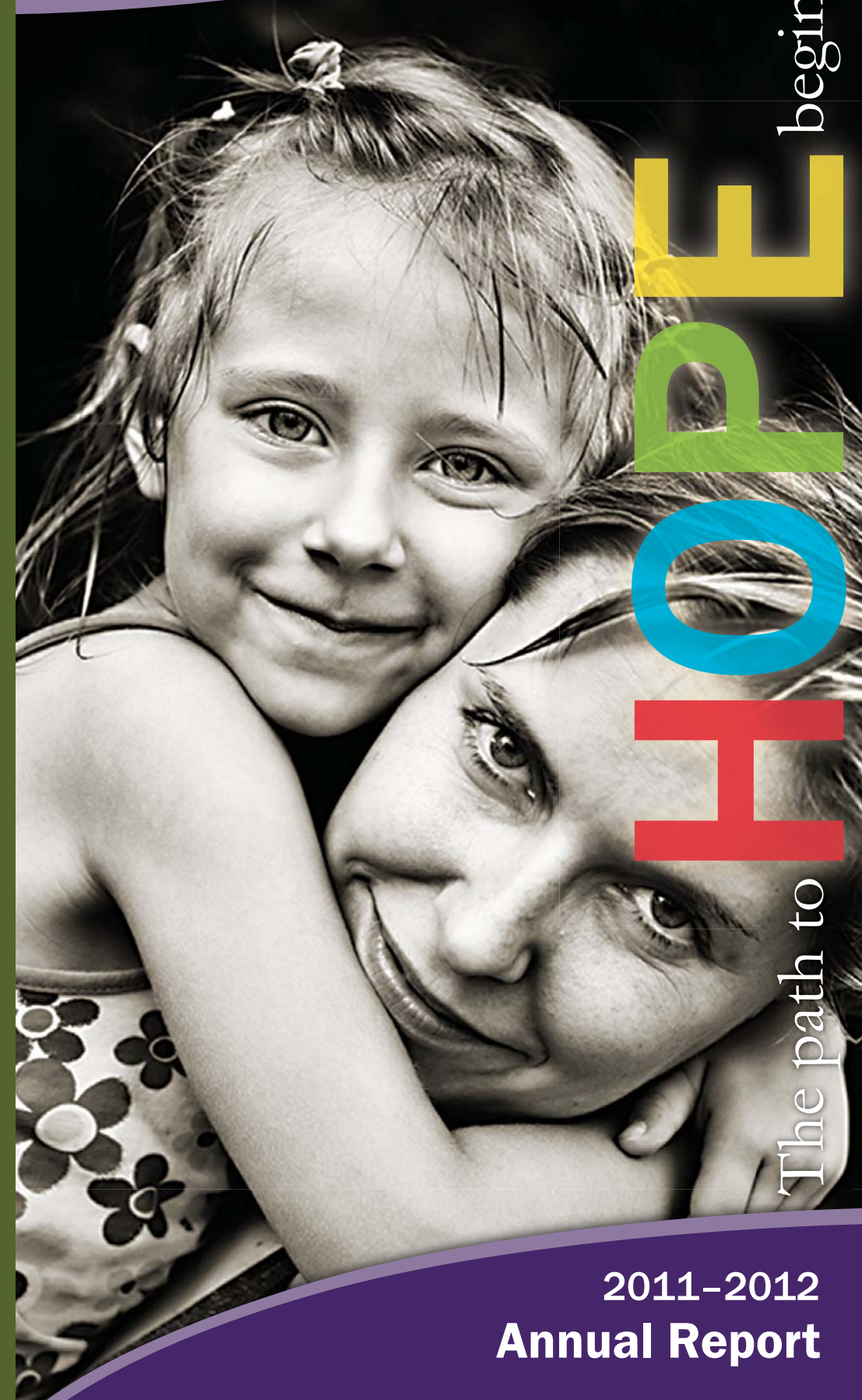
For those in need, Catholic Charities and its programs such as The Loft are an oasis, offering what people need whether it's meals for the hungry, drink for the thirsty, showers for the hot and sweaty and relief or rest for the weary. Not only do they meet people's physical needs, they also provide services for them to find employment via the Internet, and to make free phone calls to families, jobs, Veteran Centers, pharmacies, etc.

For many, Catholic Charities and The Loft offer hope in a place where there seems to be little hope at all. I have no doubt that Catholic Charities and The Loft are doing the community at large a tremendous service by giving those in need a chance—that is hope, which in the long run works out for everybody. Catholic Charities is definitely an oasis to those in need.

Ric is a client of The Loft, our day center serving homeless individuals and families in Cottonwood.



Catholic Charities Community Services helps people of all faiths, backgrounds and abilities.
CatholicCharitiesAZ.org



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begins here

The path to

2011-2012
Annual Report



High rankings in COA review

Catholic Charities received COA's highest rankings and 4-year reaccreditation for our outstanding service delivery and administrative practices. "It is a tribute to

Catholic Charities' connectedness with the community that they are able to draw upon all the resources and advocate strongly on their clients' behalf," said Joyce Goldstein, COA reviewer. "Clients feel a sense of family and empowerment."



Inaugural Paths to Hope Breakfast

There was hardly a dry eye in the room when Darrin finished sharing how Catholic Charities changed his life and those of his three young sons. The crowd rose to their feet for a standing ovation. It was a fitting end to our inaugural Paths to Hope Breakfast held May 10. More than 400 people attended the event hosted by Arizona Cardinals President Michael Bidwill. We raised \$100,804 and pledges continue to come in.



Nationally recognized program

We received the 2011 Catholic Charities USA Family Strengthening Award for our outstanding work to reduce poverty and strengthen families through EmpowerU. The program helps vulnerable individuals and families to permanently improve their financial situations and achieve long-term prosperity through financial education, self-development, skill building, planning and mentorship.



Over \$1.6 million in tax refunds

Our volunteers helped 891 low-to moderate-income families and individuals to receive \$1,650,544 in federal and state tax refunds on their 2011 tax returns! We are an IRS-certified Volunteer Income Tax Assistance program provider and offer free tax assistance annually starting in February.

90% of clients Satisfied or Very Satisfied with services received • 67,000 square miles - 7 counties served • 111,248 lives transformed • 2,690 volunteers engaged • \$1.6 million in tax refunds

The path to hope begins here

It is a simple commitment. It is everything to those who come to us in dire need. A single mother may be fleeing an abusive situation and needs shelter and counseling. A family from Bhutan may be welcomed to America and needs help acclimating and becoming productive members of their new community. A hard-working father may have lost his job and is struggling to provide for his family with no income and no benefits. Children may have been removed from their home for their protection and need loving foster families to nurture them. A young woman may be pregnant and not know what to do.

These are just a few of the examples of the need we see. Everyday. No matter their story, no matter their faith, background or ability, we meet them wherever they are on their path in life and help them to chart their own course to a better future.

We shelter the homeless and abused. We protect and nurture children. We strengthen families. A young mother struggling to make ends meet learns to budget, build her skills and resources, to plan for a better life and to work her plan with caring mentors. A homeless father finds shelter with his family and they support each other as they learn to advocate for themselves and transition into a stable situation. A homeless veteran is welcomed into a day center where he takes a hot shower, does laundry, prepares a hot meal and uses a computer to find work.

Our dedicated staff and passionate volunteers allow us to offer more than 30 programs in a service area that covers 67,000 square miles. It is their hands that do God's work in fulfilling our mission. And what we don't provide directly, we provide through referral, partnership and collaboration.

We strive to achieve a collective impact by bringing together government, nonprofits, private citizens, healthcare, businesses, and faith-based and civic organizations to strengthen those we serve and the community. Together, we are building paths to hope... paths as unique as each of those we serve.



"It was like God reached out His hand and that hand was Catholic Charities."

Kathleen and Ed were about to be evicted. They were physically, emotionally and financially drained, but Catholic Charities helped them chart a new course and now they are on their path to hope.

Kathleen & Ed's Path to Hope

"I was surprised how quickly it can happen," Kathleen remembers. "I was always ahead of my situation, I made enough money. I was healthy. Then Ed was injured and I got sick."

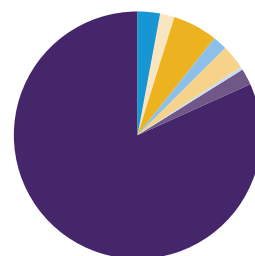
That's when things changed, and quickly. Kathleen and her husband Ed were about to be evicted. The struggle to keep up had become too much emotionally,

physically and financially. Ed became disabled a few years ago when the seat he was buckled in was ejected through a car window. Medical costs wiped out Kathleen and Ed's savings. Kathleen tried to keep them afloat, working fulltime and caring for Ed. But, the stress finally took a toll on her health. Kathleen collapsed. Then she was laid off and lost their health benefits.

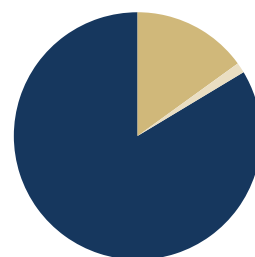
Kathleen turned to Catholic Charities for help. We prevented their eviction. Through our EmpowerU program, we helped them to take control of their finances and to live within their fixed income. Today, Kathleen and Ed have paid down much of their debt. They feel much better about their situation and are saving to buy a home. Kathleen volunteers with our free income tax assistance program, helping others in need to find their path to hope.

"It was like being in a barrel going over Niagara Falls and all of the sudden there was a net," said Kathleen. "It was like God reached out His hand and that hand was Catholic Charities," Ed added.

Revenue & Support



Expenses



Comparative Financial Data

REVENUE & SUPPORT

- Government Contracts & Grants
- Program Service Fees
- United Way
- Private Contributions
- In-kind Contributions
- Catholic Development Appeal
- Special Events, Net of Expenses
- Investments & Other Income

Total Revenue & Support

EXPENSES

- Program Services
- Administrative & General
- Fundraising & Marketing

Total Expenses

Net Increase in Assets

Fiscal Year Ended June 30, 2012

\$	23,038,685	81.9%
	902,359	3.2%
	536,782	1.9%
	1,652,203	6.0%
	601,762	2.2%
	825,000	2.9%
	99,778	0.0%
	522,438	1.9%
\$	28,179,007	100.0%
\$	23,222,645	83.6%
	4,173,982	15.0%
	374,496	1.4%
\$	27,771,123	100.0%
\$	407,884	

For further detail and donor rolls, please visit CatholicCharitiesAZ.org.

* Audited financial statements are available upon request.