



# Catholic Charities' Mission:

Helping our community's most vulnerable with solutions that permanently improve lives

Program Area	Total Lives Touched
<b>Youth Development &amp; Education</b>	<b>36,568</b>
Abstinence Education	24,258
North Star Youth Partnership (rural)	6,273
Westside Head Start/Early Head Start	6,037
<b>Homelessness</b>	<b>16,968</b>
Food & Outreach Case Management	16,685
Shelter	143
Transitional & Permanent Supportive Housing	140
<b>Parish &amp; Community Engagement</b>	<b>11,037</b>
Parish Social Ministry	10,487
Volunteer Engagement	550
<b>Refugee Resettlement &amp; Family Reunification</b>	<b>8,288</b>
Family Reunification	6,456
Refugee Resettlement	1,832
<b>Emergency Assistance</b>	<b>5,133</b>
Community Services	3,465
Lending Closet	1,668
<b>Paths of HOPE</b>	<b>3,258</b>
<b>Counseling</b>	<b>2,200</b>
Intervention & Guidance	1,779
School Adjustment	277
Pregnancy Counseling	144
<b>Strengthening Families</b>	<b>2,193</b>
Families FIRST	712
Family Builders/Family Partners	698
Parents as Teachers	504
Parent Aide	186
Other In-home Services	93
<b>Child Placement</b>	<b>1,244</b>
Foster Care	703
Adoption Services	326
Unaccompanied Minors	193
Casa Linda Lodge	22
<b>DIGNITY</b>	<b>897</b>
Jail, Street & Other Outreach	526
Diversion Programs	344
Shelter	27
<b>Domestic Violence Services</b>	<b>477</b>
My Sisters' Place	247
Pathways	210
VAWA Services	20
<b>Total Lives Touched</b>	<b>88,263</b>

Visit [CatholicCharitiesAZ.org](http://CatholicCharitiesAZ.org)



Dear Friends,

In 1910, hundreds of individuals from Catholic charities across the country gathered at Catholic University of America to establish what was to become Catholic Charities USA. Then, as today, compassionate individuals were drawn to serve the most vulnerable members of our society.

I am proud of the work we have done throughout Central and Northern Arizona over the past 77 years—advocating for and serving the poorest and most vulnerable among us. Over the years, as our communities grew and our economic climate changed, we have changed the services offered by Catholic Charities.

With the launch of Paths of HOPE in 2009, we began a shift in focus: Our mission has become, quite simply, to help our community's most vulnerable with solutions that permanently improve lives—from refugees fleeing war and persecution, to women and their children fleeing domestic abuse, to those who live in poverty—we are finding sustainable solutions that transform lives.

We are all children of God, deserving of dignity and compassion, regardless of background, religion or circumstance. With your generous support, we were able to touch 88,263 lives last year, and with your continued help, we can do so much more.

Peace and Blessings,

**Bob Brown**

President & CEO  
Catholic Charities



September 26, 2010 marked the centennial of Catholic Charities in America. For 77 of those years, Catholic Charities Community Services has been right here, serving the most vulnerable of our neighbors—those with nowhere else to turn.

Loving God and our neighbor and helping those in need is the most basic tenet of God's word and the responsibility of all who believe in Him. It is the foundation of the work of Catholic Charities, but let us not forget the important role each of us has in the work of charity.

Blessings to those who make the work of Catholic Charities possible.

Sincerely yours in Christ,

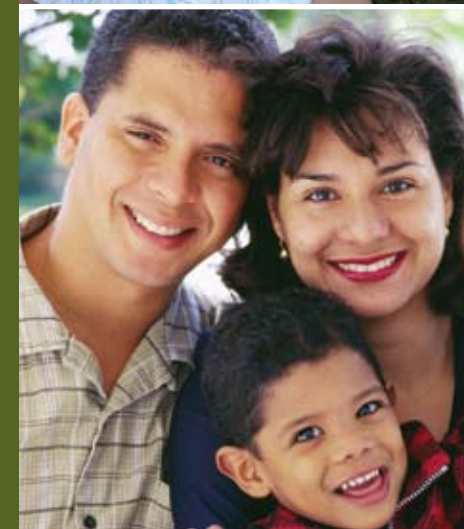
**Most Rev. Thomas J. Olmsted**  
Bishop of Phoenix



Catholic Charities  
Community Services



Catholic Charities  
Community Services



**2009–2010**  
**Annual Report**



# Celebrating 100 years of Catholic Charities in America!

**Sept. 26, 1910**  
National Conference on Catholic Charities (NCCC), now Catholic Charities USA, founded on the campus of Catholic University of America

**1933**  
Catholic Social Service (CSS) of Arizona established, now Catholic Charities Community Services

**1960**  
The Association of Ladies of Charity of the United States is founded in conjunction with the 50th Anniversary of the NCCC

**1972**  
CSS opened Flagstaff service office

**1975**  
CSS opened Yavapai service office

**1983**  
NCCC helps found the federal Emergency Food and Shelter program

**1985**  
CSS established My Sisters' Place to help women and their children fleeing domestic violence

**1987**  
NCCC becomes Catholic Charities USA

**1996**  
CSS established DIGNITY to help prostituted women

**1997**  
CSS established what was to become North Star Youth Partnership

**2006**  
Catholic Social Services is renamed Catholic Charities Community Services (CCCS)

**2007**  
Catholic Charities USA launched its Campaign to Reduce Poverty in America

**2009**  
CCCS launched Paths of HOPE



**September 26, 2010**  
Celebrating the Centennial of Catholic Charities USA

## Improving lives

In 1933, what was to become Catholic Charities Community Services was established to care for abandoned and orphaned children and people suffering through The Depression. For more than 77 years, Catholic Charities has been providing help and creating hope for the most vulnerable members of communities throughout Central and Northern Arizona. We were there with shelter, emergency funds and community programs to protect and nurture children, strengthen families and help those in crisis.

As times have changed, we found more and more people were falling through the cracks simply because they did not have access to resources that many of us take for granted. This became even more pronounced with the plummeting economy in 2008. Not since The Depression have we seen such need. Many of those coming to us were doing so for the first time.

From this need grew a new focus, that of providing sustainable solutions that permanently improve lives. In July of 2009, we launched Paths of HOPE to help motivated individuals and families leave a life of poverty for one of security and success. We began with the recognition that those living in poverty suffer from a chronic lack of access to resources, only some of which are financial. Through personal exploration, planning, resource building and mentorship, Paths of HOPE helps those in need achieve their personal life goals, including continuing education, home ownership, opening their own businesses or simply having more quality time to spend with their families.

But, to provide truly sustainable solutions for those we serve, we need to draw upon the strength of our community, forming partnerships and collaborations. That is why we seek to work closely with other agencies.

St. Vincent de Paul refers those they help with emergency assistance to Paths of HOPE so they can work towards permanently improving their situations. In addition, we offer Paths of HOPE on site at St. Vincent de Paul following some of the evening meals.

Local chapters of Habitat for Humanity have made Paths of HOPE a requirement for their clients and the time spent learning self-sufficiency counts towards their home's sweat equity.

As part of the Centennial celebration of Catholic Charities USA, Catholic Charities Community Services and the Foundation for Senior Living have come together for a joint project to provide vulnerable mothers and their children with permanent, stable homes—women who otherwise would have no means to achieve the security and stability of homeownership.

Catholic Charities will select mothers from its shelters and from Paths of HOPE. The Foundation for Senior Living will identify and refurbish homes and assist these women in realizing the dream of homeownership. Catholic Charities then will continue to help these mothers build the skills and resources they need to provide a bright future for themselves and their children.



These are just a few of the examples of how, when we come together to serve the greater good, we can accomplish so much. Together, we can improve lives in a sustainable way.

*Todd & Crystal were homeless, deep in debt and on the brink of divorce. With the help of Catholic Charities, they were able to get their lives back on track.*

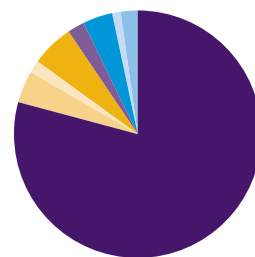
*"We didn't know what to do or where to turn," recalls Todd. "Catholic Charities gave us direction and the tools we needed to improve our lives. Now our lives are on track."*

**One Family's Story:** As the economy declined, so did Todd's sales. Ends simply did not meet. He, his wife Crystal, and their two young daughters were soon homeless, living with a friend. They were thousands of dollars in debt. The stress of their situation took a toll on their marriage.

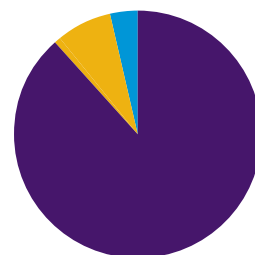
Todd and Crystal came to Catholic Charities for help. They entered our housing program, received counseling and committed to work on improving their situation. They also participated in Paths of HOPE. Todd and Crystal learned to make sound financial decisions and began repairing their credit.

In a little less than a year, they paid down most of their debt and started a savings account. Todd secured a job with more pay and Crystal is returning to school to become a certified nursing assistant. They have committed themselves to making their marriage work, continue to work toward long-term financial independence and hope to buy a home in the next few years.

### Source Funds



### Program Expenditures



### Comparative Profit & Loss Data

#### REVENUE & SUPPORT

- Government Contracts & Grants
- Program Service Fees
- United Way
- Private Contributions
- In-kind Contributions
- Annual Catholic Appeal
- Special Events, Net of Expenses
- Investments & Other income

#### Total Revenue

#### EXPENSES

- Program Services
- Administrative & General
- Fundraising & Marketing

#### Total Operating Expenses

#### Net Gain/Loss

	Fiscal Year End June 30, 2010		Fiscal Year End June 30, 2009	
Government Contracts & Grants	\$ 22,765,328	83.2%	\$ 23,664,679	81.8%
Program Service Fees	960,082	3.5%	1,113,756	3.9%
United Way	501,449	1.8%	469,537	1.6%
Private Contributions	1,165,616	4.3%	1,346,204	4.7%
In-kind Contributions	429,197	1.6%	631,505	2.2%
Annual Catholic Appeal	950,000	3.5%	1,062,100	3.7%
Special Events, Net of Expenses	123,453	0.5%	100,255	0.3%
Investments & Other income	443,006	1.6%	518,833	1.8%
<b>Total Revenue</b>	<b>\$ 27,338,132</b>	<b>100.0%</b>	<b>\$ 28,906,869</b>	<b>100.0%</b>
Program Services	\$ 24,859,947	90.8%	\$ 26,458,567	91.6%
Administrative & General	1,954,515	7.1%	2,462,940	8.5%
Fundraising & Marketing	267,393	1.0%	526,976	1.8%
<b>Total Operating Expenses</b>	<b>\$ 27,081,855</b>	<b>99.1%</b>	<b>\$ 29,448,483</b>	<b>101.9%</b>
<b>Net Gain/Loss</b>	<b>\$ 256,277</b>	<b>0.9%</b>	<b>\$ (541,614)</b>	<b>-1.9%</b>

For further detail and donor rolls, please visit [CatholicCharitiesAZ.org](http://CatholicCharitiesAZ.org).

\* The numbers presented have been audited by Mayer Hoffman McCann, PC, an independent CPA firm.