EVERY DAY HOLDS THE POSSIBILITIES OF A MIRACLE WITH CATHOLIC CHARITIES
Is it an understatement to say 2016 was full of surprises? For Catholic Charities, the year unfolded into an incredible journey of opening doors and expansion. Your support served as an integral part of this year’s greatest achievements.

Two big highlights for 2016 included getting re-accredited by the Council on Accreditation (COA) and being one of the first non-profits in Arizona to receive a Service Enterprise certification for our volunteer program.

COA holds non-profits up to national best practices and financial transparency. We passed with flying colors. Our Service Enterprise certification attests to our nationally recognized volunteer program. We couldn’t reach this level of quality without you and others who support us with your time and gifts.

Other exciting projects included opening the Willow Creek House that provides affordable housing for homeless veterans in Prescott, Ariz., and the Juniper House, transitional home for women leaving jail in Flagstaff, Ariz. Our Flagstaff office relocated to a larger office building on 4th Street, closer to other service organizations to help serve the vulnerable.

Doors opened for Desert Willow, our affordable housing community in Tempe, Ariz. In Phoenix, we broke ground on a new 84-unit housing community that will serve veterans and the elderly called Rosewood Court. We purchased the St. Francis of Assisi House that will be renovated and serve disabled individuals in central Phoenix.

Our plans for this upcoming year are to increase affordable housing for low-income families and launch our capital campaign for veteran services in Phoenix and Prescott, Ariz.

These are exciting times for you and Catholic Charities—together we are building services today that will last for decades to come. Thank you for being a part of this great work!

May God bless you!

Hope and Blessings,

Paul S. Mulligan, MBA, MTS
President and CEO
CATHOLIC CHARITIES COMMUNITY SERVICES
WHERE MIRACLES HAPPEN EVERY DAY
FISCAL YEAR 2015-2016

105,210 lives touched

WHERE DO YOUR CONTRIBUTIONS TO CATHOLIC CHARITIES GO?

WHERE ARE CATHOLIC CHARITIES PROGRAMS?

HOW DOES CATHOLIC CHARITIES RECEIVE ITS FUNDING?

REVENUE AND SUPPORT
- Private Contributions 6.65%
- In-Kind Contributions 1.64%
- Government Contracts 82.82%
- Program Service Fees 4.88%
- Investments & Other Sources 4.02%

USE OF RESOURCES
- Education & Family Support 31.21%
- Refugee & Immigration Services 16.76%
- Foster Care 11.58%
- Housing Stability 1.36%
- Support/Emergency Services 15.19%
- Pregnancy, Adoption & Counseling 1.54%
- Management & General 18.45%
- Fund Raising 2.56%
- Other 1.35%

WHERE ARE CATHOLIC CHARITIES PROGRAMS?

22 PROGRAMS IN 7 COUNTIES
- Apache
- Coconino
- Maricopa
- Mohave
- Navajo
- Northern Pinal
- Yavapai

14,189 Provided with food
18,453 Medical lending closet
1,041 Medical lending closet

1,647 Searched for and empowered
270 The Loft Drop-In Center
1,498 Shelter and Housing

1,286 MANA House Transitional Housing
958 Northern Services, AZ

241,224 Hours of work worth $5,771,452

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- Other 1.35%
SERVING VETERANS

We love our veterans! In 2016, we found a site and began designing our new MANA (Marines, Army, Navy, Air Force) House to provide transitional housing for veterans. In Yavapai County, we opened the Willow Creek House in Prescott, Ariz. Willow Creek provides affordable housing to veterans. Read more about this exciting development at CatholicCharitiesAZ.org/2016AnnualReport.

FINANCIAL REPORT FOR FISCAL YEAR 2016

REVENUE AND SUPPORT

<table>
<thead>
<tr>
<th>FY 2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private Contributions</td>
<td>2,159,112</td>
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<tr>
<td>In-Kind Contributions</td>
<td>532,904</td>
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<tr>
<td>Government Contracts</td>
<td>26,887,641</td>
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<tr>
<td>Program Service Fees</td>
<td>1,582,956</td>
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<tr>
<td>Investments &amp; Other Sources</td>
<td>1,304,459</td>
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<tr>
<td><strong>TOTAL REVENUE AND SUPPORT</strong></td>
<td><strong>32,467,072</strong></td>
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EXPENSES

<table>
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<tr>
<th>FY 2016</th>
<th>FY2015</th>
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</thead>
<tbody>
<tr>
<td>Education &amp; Family Support</td>
<td>10,152,718</td>
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<tr>
<td>Refugee &amp; Immigration Services</td>
<td>5,451,259</td>
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<tr>
<td>Foster Care</td>
<td>3,768,522</td>
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<td>Housing Stability</td>
<td>441,161</td>
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<td>Support/Emergency Services</td>
<td>4,942,110</td>
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<tr>
<td>Pregnancy, Adoption &amp; Counseling</td>
<td>501,427</td>
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<tr>
<td>Management &amp; General</td>
<td>6,002,374</td>
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<tr>
<td>Fund Raising</td>
<td>833,819</td>
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<tr>
<td>Other</td>
<td>438,374</td>
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<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>32,531,764</strong></td>
</tr>
</tbody>
</table>

**TOTAL GAIN/(LOSS)**

<table>
<thead>
<tr>
<th>FY 2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(64,692)</td>
</tr>
</tbody>
</table>

NOTES ABOUT LOSS: Catholic Charities Community Services is committed to maximizing the use of our fiscal resources both from your support and our accumulated reserves. A loss year is a sign of that commitment. We thank you for your continued support and commitment to our mission.

HOUSING FOR FAMILIES

The Low Income Housing Coalition reports that Phoenix has only 18 affordable housing units available for every 100 extremely low-income households. Catholic Charities’ Housing for Hope is opening housing communities all over Phoenix to help families afford safe places to live. In 2016, we opened Desert Willow in Tempe, Ariz., one of three of our housing communities. In 2016, construction started on Rosewood Court apartments in central Phoenix and at St. Frances of Assisi House, also in Phoenix. Learn more about our affordable housing at CatholicCharitiesAZ.org/2016AnnualReport.

YOU ARE PART OF A TEAM

Board Members

Jim LaBrie, Chairman
See list of board members at CatholicCharitiesAZ.org/leadership-board.

Our Donors

See a list of the people who contributed financially to our work in 2016 at CatholicCharitiesAZ.org/2016AnnualReport.

Our Partners

See a list of the corporations and organizations who contributed financially to our work in 2016 at CatholicCharitiesAZ.org/2016AnnualReport.

CATHOLIC CHARITIES EXPANDS TO BULLHEAD CITY

You helped expand our work in Mohave County with our newest office opening to serve western Arizona cities and frontier country. Services offered include adoption, foster care and homeless services. Our staff is already working with several City officials, churches and other non-profits to create change, like the Bullhead City park clean up. Read more about it at CatholicCharitiesAZ.org/2016AnnualReport.

FOSTER CARE TAX CREDIT

With close to 19,000 children in foster care, you and Catholic Charities are providing a wide-array of services throughout the state to help foster care families and children. Because of this work, Catholic Charities qualified for the Foster Care Charitable Giving Tax Credit. Our legislators made several changes to this tax credit in 2016, such as a gift deadline extension until April 18, 2017 to get your tax credit of $500 (singles) and $1,000 (joint filers). Learn more at TaxCreditChamps.org.

Oscar came to the MANA House homeless and without work. He was placed in our work program at our social enterprise, The Refuge Cafe, went back to school and is now a chef pursuing his dream. Read his full story at CatholicCharitiesAZ.org/2016AnnualReport.

SEE HOW WE QUALIFIED

- Our programs serving: Veterans, Homeless, Domestic Abuse, Sex Trafficking
- More than 50% of our programs go to helping foster care families and children.
- SEE HOW WE QUALIFIED
- *I’m finally going home.* Gerry (Bullhead City, Ariz.) After years of living on the streets from mental illness and confined in a wheelchair, Gerry is now on proper medication, walking and living in an apartment. Read Gerry’s full story at CatholicCharitiesAZ.org/2016AnnualReport.

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EXECUTIVE TEAM

Paul S. Mulligan, President and CEO
Tamara Bohannon, Vice President of Philanthropy
Steve Capobres, Executive Director Housing for Hope/Vice President of Business Development
Dave Padidson, Vice President of Strategy/Analytics and CFO/CIO
Cathy Peterson, Executive Director Northern Arizona Region/ Vice President of Operations