



# FROM THE PRESIDENT & CEO

#### AN INSPIRING YEAR

As we and other nonprofits began to see our services and programs look more like life before the pandemic, the joy and satisfaction from witnessing our clients' smiles in person was uplifting and motivating. While we were able to continue services with no interruption during the height of the pandemic, delivery had to be modified to keep everyone safe, so the return to in-person services has been extra special.



Among many notable accomplishments for the service year ending June 30, 2022, was our assistance for hundreds of Afghan refugees whose lives were in danger and fled the country when the Taliban took control. The amount of community support and offers of assistance we received was heartwarming. Our team was flooded with calls from Valley locals who wanted to donate goods, offer employment in their businesses, and volunteer to assist these individuals resettle in their new home country. To receive that level of response was truly inspiring.

In addition, our Mesquite Terrace affordable housing community ramped up construction right off the light rail at 19th Ave. just north of Camelback. Altogether, we'll be adding more than 300 units of clean, safe, beautiful and affordable housing near the end of 2023 to add to the other affordable housing communities in the Phoenix area. The Valley of the Sun, unfortunately, leads other large cities in terms of rent outpacing income at a rapid pace. When the development portion of these projects is completed by our affiliate, Housing for Hope and its development partners, Catholic Charities Resident Services specialists then step in to help residents build community connections and find the help they need to stay housed, which is just as challenging as finding affordable housing. By assisting with access to food banks, community gardens, free after-school activities for children, community potlucks and other events, many of the strains on income are mitigated to help residents feel stable and supported.

In the coming year, we look forward to providing assistance to thousands of those experiencing homelessness in the Bullhead City area as we celebrate the fourth year of the BHHS Legacy Foundation Christine Stamper Center for Help & Hope. With the only individual and family shelter in the city, our services were especially critical during the pandemic when so many resources were unavailable. By providing not just short-term shelter, but long-term case management and housing support for individuals, veterans and families, we are helping to provide permanent solutions as these individuals and families work to overcome barriers and challenges to self-sustainability.

Finally, I am excited to celebrate our 90<sup>th</sup> anniversary in September 2023. What a huge milestone of service and demonstration of resiliency we've shown together...from the Great Depression to World Wars to a global pandemic. Our services, our staff, our cadre of volunteers, and our geographic service area have changed a lot since 1933. But one thing that has remained consistent across decades is this: our unwavering commitment to walk alongside the most vulnerable each and every day, serving always in the spirit of the Good Samaritan.

Sincerely in Christ,

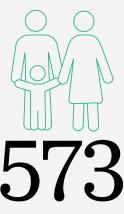
PAUL S. MULLIGAN, MBA, MTS

President & CEO

## **CLIENT SATISFACTION SHOWS HIGH-IMPACT SERVICE**



agree "Staff listened to and treated me with courtesy and respect."



surveyed



agree "My situation has improved due to the help I received."



would recommend this agency to a friend or family member

# Top needs identified by respondents:

- Income/Financial
- Housing and Transportation
- · Job Skills and Job Stability



agree "Getting the services I needed was easy."

# NORTH STAR YOUTH PARTNERSHIP AND CATHOLIC CHARITIES RESIDENT SERVICES RELIEVE FOOD INSECURITY

#### BY CHRISTINE WILLIAMS

One in nine Arizonans faces food insecurity. The problem is not just about food, but how lack of access affects other areas of people's lives. When people are undernourished, it prevents them from thriving personally, professionally and emotionally.

#### A Delicious Partnership

North Star Youth Partnership, a program of Catholic Charities, empowers all youth to be healthy, self-assured and involved in their communities through recreational, leadership and service-learning opportunities. One of the simplest but most critical ways to support these youth is to provide them with easy access to nutritious snacks.

To support this mission, North Star began partnering with the Resident Services team at Catholic Charities' affordable housing communities in Phoenix. Resident Services works with St. Mary's Food Bank to offer a mobile food pantry to those living in the community.

#### North Star Ensures Access to Healthy Snacks

With the help of Resident Services and St. Mary's, North Star is able to provide snacks and drinks to youth participating in Peer Assistance and Leadership (PAL). PAL helps teens learn skills through peer support, leadership, mentoring, conflict resolution and community service.

PAL participants are encouraged to eat and refuel as they learn. Any excess food items are made available for the students to take home.

#### Students Show Their Gratitude

When Nadia, a student at St. Louis the King Catholic School, received apples as a snack, she gratefully brought the extras home to share with her four siblings. "We really like fruit, but don't have it often. This will be a real treat for us all," she said.

Together, North Star Youth Partnership and the Catholic Charities Resident Services team are working to ease some of the stress for families faced with food insecurity. This season, over 545 food items were donated to more than 65 teens and family groups. However, more help is always needed and appreciated.



## VOLUNTEERISM FEEDS THE SOUL

Volunteerism remains at the heart of Catholic Charities' ability to assist so many individuals and families. Volunteers help with everything from independent office work to a group from a local parish painting our domestic violence shelter. We are blessed with both our dedicated individual volunteers and the talents of corporate and group volunteers who engage in group activities and donation drives

In addition, we work with students from Grand Canyon University, Creighton University, and Arizona State University, as well as Seminarians from the Diocese of Phoenix to provide a complete range of activities and service opportunities to continue our long-standing tradition of giving back to the community.

**Number of Volunteers** 

3,273

**Number of Volunteer Hours** 

47,592

Monetary Value of Volunteer Time

\$1.4 million



#### CATHOLIC SCHOOLS BRING MIRACLES TO OUR CLIENTS

To bring the spirit of service to our youth, Catholic Charities partners with several Catholic schools for "Miracle Projects." Through these projects, students are able to put Catholic Social Teaching into action by developing creative ways to raise funds for many of our programs, ultimately benefiting the poor and marginalized.

In 2021, 278 students in 21 schools contributed:

- \$30,000 in goods and monetary donations
- \$53,115 value of in-kind donations (estimated)
- \$127,287 value of volunteer time (estimated)





#### **EMERGENCY SANTA ROCKS THE HOLIDAY SPIRIT**

The Emergency Santa program at Catholic Charities' CARE Campus in Mesa continues to exceed expectations. The program provides gifts to families in need whose children, ages 0-18, otherwise would not have anything under the tree. Each family registers in advance to allow Santa's elves to help assemble customized items from each family's wish list. In return, each parent(s) is asked to give back to the community by volunteering for one hour in the coming year; it's a way to continue the volunteer spirit and increase community engagement. Volunteer activities can take place at any nonprofit organization.

This year, staff and volunteers served:

More than 622 children

More than 212 families

1,005 volunteer hours

## THE SPIRIT OF GIVING

## BHHS LEGACY FOUNDATION CHRISTINE STAMPER CENTER FOR HELP AND HOPE CELEBRATES SUCCESS IN HELPING THE HOMELESS

Last fall, more than 60 people gathered to celebrate the BHHS Legacy Foundation Christine Stamper Center for Help & Hope, a shelter operated by Catholic Charities, for those experiencing homelessness in Mohave County.

Though the shelter opened its doors three years ago, the ongoing pandemic meant a celebration of the shelter wasn't possible until this year. However, the shelter has been serving individuals and families throughout the pandemic, continually updating its protocols and safety procedures to ensure the health and safety of all.

Foundational funding of the shelter was provided by BHHS Legacy Foundation, The Stamper Family and Catholic Charities. The shelter continues to operate on local and state grants, but individual and corporate donations are critical to ensuring it's equipped with meals, supplies, and more.

The shelter offers beds for up to 57 individuals, including a separate wing especially for Veterans experiencing homelessness, as well as three separate units where families experiencing homelessness can stay together. The shelter serves three meals a day (hot lunch and dinner are open to anyone), offers showers, computers for job searches, hygiene supplies, a cooling station, laundry facilities and more.

Most critical to helping the unsheltered is the ongoing case management services provided by Catholic Charities staff members who walk alongside the clients to overcome the numerous barriers to affordable housing. Shelter outreach workers also conduct outreach in surrounding areas, including the desert, parks, under bridges and anywhere the unsheltered congregate. Their goal is to build relationships, provide supplies and offer assistance getting them into the shelter for needed resources and case management.





#### Special thank you to event speakers:

Bullhead City Mayor Tom Brady; Dan Oehler and Jerry Wissink from the BHHS Legacy Foundation; Dr. Blake Stamper on behalf of the Stamper Family; Cindy Stotler, Arizona Department of Housing; Olivia McCormick, Catholic Charities Board Member; and Fr. Dan Vollmer, St. Margaret Mary Catholic Church, who led a prayer before breakfast and offered a blessing for the shelter.

#### SOUTHWEST GAS CULTIVATES A CULTURE OF PHILANTHROPY

Southwest Gas's FUEL for LIFE Program has been partnering with Catholic Charities since 2016. Its employee-led giving program, managed and presented by employees, educates staff and encourages them to get involved with nonprofits.

In the past 11 years, Southwest Gas has served over 1,800 nonprofits in their service area, investing \$17 million in the communities where they live and work. The employee giving program touches all populations, including agencies that serve veterans, foster families, food banks, animals, and women in crisis.

Funds go where they're needed most. By the end of 2022, FUEL for LIFE has invested over half a million dollars in Catholic Charities' programs.

Wendy Owens, Catholic Charities Resource Development Manager, is grateful to Southwest Gas for all of their support. "Southwest Gas FUEL for LIFE program has been a tremendous partner. We are so pleased to be able to work with them to strengthen our community through not only financial funding, but also increasing awareness of programs," she said. "A lot of their employees are out and about in the community and often see people who need help. These employees are educated on services and community partners and can provide referrals to organizations like Catholic Charities. The support of corporate leadership is vital and allows the FUEL for LIFE program to grow and change to meet the needs of their staff and the community. We are so proud to partner with them," said Owens.

## AFP National Philanthropy Day Organization of the Year Award

Because of the generous employees at Southwest Gas and their continued support of Catholic Charities, programs, we are pleased to congratulate the Southwest Gas FUEL for LIFE program on the prestigious 2022 AFP National Philanthropy Day Organization of the Year award. This award is given to only one Phoenix area corporation each year.

## Personal Connections Make Giving Meaningful

Giving is just as impactful for Southwest Gas employees as it is for the nonprofits receiving their gifts. The employee groups that visit nonprofit locations bring home inspiring stories about what they saw.

Although those in employee giving programs may not fall under the category of "people in need," that doesn't mean they aren't touched by the nonprofits they give to. Some Southwest Gas employees have fostered, adopted or received counseling services through Catholic Charities.

Catholic Charities is grateful to Southwest Gas and its employees for joining us as we walk alongside the most vulnerable on their path to stability.



## **IMPACT BY THE NUMBERS**

18,725

1,029

Veterans assisted who are at risk of or experiencing homelessness

628

Residents in affordable housing who received support and resources from Resident Services 754

Individuals at risk of homelessness who received housing assistance 1,982

Unsheltered individuals who received outreach, life-saving supplies, meals and staff support

175

Individuals in emergency and overnight shelters

8 2022 CATHOLIC CHARITIES COMMUNITY IMPACT REPORT

358

Individuals helped through counseling

355

Individuals and couples assisted with foster care training and/or placement

1,682

Families preserved and strengthened through parenting education and assistance



310

Survivors of sex trafficking assisted through our DIGNITY Diversion program

6,573

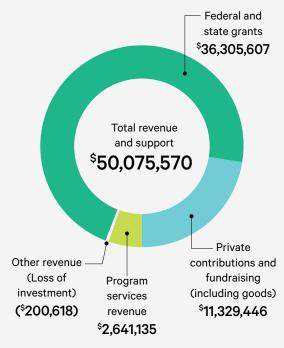
Individuals received immigration legal aid services



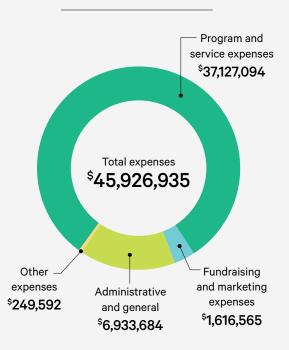
## 2,829 1,084 Youth who participated in Children enrolled in Westside Head Start early education, development and peer-leadership through education North Star Youth Partnership

#### **FINANCIALS**

#### SUPPORT AND REVENUE



#### **OPERATING EXPENSES**



Unaudited financials at time of publication

## HOW WE SERVE THE COMMUNITY

Catholic Charities offers more than 20 programs throughout seven counties in Central and Northern Arizona. We walk alongside our clients on their path to a better life.

#### Community Re-Entry Program

Provides temporary safe, affordable housing for women and men who face homelessness upon release from jail following a minor drug or alcohol related offense.

### Counseling

Guides individuals, families, adolescents, parents and children in addressing issues of anxiety, depression, domestic violence, grief, pregnancy, sexual or substance abuse and self-esteem.

## DIGNITY Diversion (Developing Individual Growth and New Independence Through Yourself) for Survivors of Sex Trafficking

Catholic Charities recognizes prostituted women as victims of sex trafficking and helps them rebuild their lives.

## Familias Unidas Immigration Legal Services

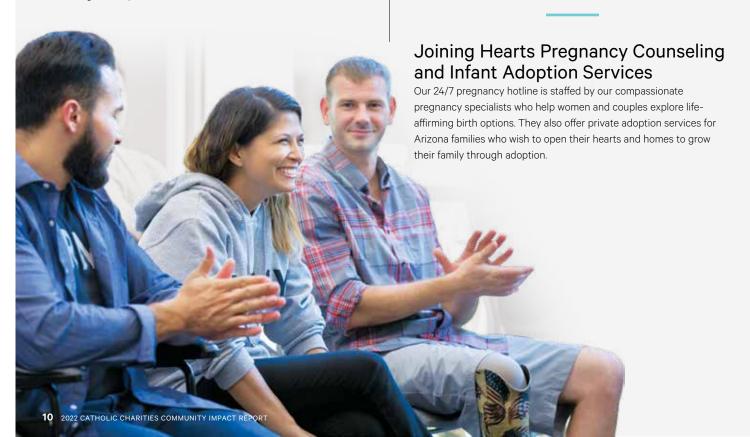
Provides legal consultation, document preparation and representation to assist U.S. citizens and immigrants with immigration-related issues and helps bring immediate family members to the United States.

### **Family Preservation Programs**

Through referrals from the Department of Child Safety (DCS), our team helps parents to overcome substance-abuse and other challenges that affect their ability to care for their children and keep a stable income and lifestyle.

### Foster Care & Adoption

Helps qualified individuals and couples become licensed foster parents. Our case managers facilitate the initial training and continue to provide ongoing training, resources and support.



## The BHHS Legacy Foundation Christine Stamper Center for Help & Hope, a shelter for those experiencing homelessness

This first of its kind shelter in Bullhead City provides both day services, which include laundry, showers, hygiene and clothing supplies, access to computers and hot meals, plus overnight shelter stays for those experiencing homelessness. Case management services provide longterm housing assistance.

### MANA House (Marines, Army, Navy, Air Force)

Is a holistic, transitional living program for veterans experiencing homelessness with intensive case management. Also available is the Veterans Outreach Center (VOC) on the Human Services Campus in Phoenix.

#### Medical Loan Closet

Provides medical equipment in Yavapai County such as walkers and wheelchairs for a nominal donation to low-income elderly, disabled and persons with immediate health needs.

## My Sisters' Place Domestic Violence Shelter

A home-like shelter for survivors and their children fleeing domestic abuse

## North Star Youth Partnership

Helps youth and teens make healthy life choices that prevent pregnancy, gang activity and substance abuse through programs that build self-esteem, leadership skills and community engagement.

#### Parents as Teachers

A free in-home visiting program for pregnant women and families with children ages 0-5 to ensure that all children will be school-ready.

## Parish and Community Engagement

Collaborates with individuals and organizations to address the needs of the community's most vulnerable members.

## Homeless Outreach and Housing

Connects with individuals and families experiencing homelessness and provides emergency shelter, referrals for treatment, assistance with rent and transitional and affordable housing.

## Pathways for Survivors of **Domestic Violence**

Moves domestic violence survivors beyond emergency services to provide time and support needed to regain independence and a life free from abuse.

#### Refugee Resettlement

Provides comprehensive case management and welcomes refugees to the Phoenix area by setting up and furnishing an apartment, purchasing groceries, ensuring adequate and appropriate education placement for children.

## Unaccompanied Minor Foster Care

This specialized foster care program provides short or long-term services for foreign-born children who have arrived in the United States without a parent or other adult caregiver.

#### Veterans' Services

Helps low-income veterans and their families who are experiencing homelessness or are at-risk for homelessness achieve stability through supportive services and assistance, such as helping find VA resources and permanent housing.

## West Side Head Start Early Education

Provides low-income families, children with disabilities or parents of infants, toddlers and preschoolers with early childhood education and parent support.

## LEADERSHIP AND BOARD

(Fiscal Year 22: July 1, 2021 - June 30, 2022)

#### CATHOLIC CHARITIES EXECUTIVE TEAM

Paul S. Mulligan President & CEO

Karen Bisko, CFRE Vice President, Philanthropy

Stephen Capobres **Executive Director, Housing for** 

Hope and Vice President, Business

Development

CarrieLynn Mascaro Vice President, Central Program

Operations

Catherine Peterson

**Executive Director, Northern AZ Region** 

James Robbins

Vice President, Administration

Marc Van Neuren Vice President, Finance

Sara Wilson

Vice President, Human Resources

#### **BOARD GOVERNANCE COMMITTEE**

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**Board Governance Practices Director** Board Chair

Mary Permoda Olivia Brusso McCormick Vice Chair External Affairs Committee Chair

Mark J. Hiegel Mark Weber

**Board Recruiting Director** Internal Affairs Committee Chair

#### **MEMBERS**

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Maria Chavira. Ph.D.

Angela Ducey

Ruger Fontes

Dawn Gerundo

Dawn Grove

John Hassett

Jessica Hobbick

Scott MacDonald

Marcelle Mietus

Terri Mosley

Nancy Shonka Padberg

Steve Spravzoff

Doug Watson

Deacon Tom Klein

Ex-Officio

#### **EMERITUS BOARD**

Membership has been bestowed to the following for service given with distinction:

Tony Astorga Paul Martodam

Christopher Bavasi Robert McWhirter

Michele "Mike" Mencuccini Robert Brown

Deacon Colin Campbell Art Meza

Vincent Cannella Guv Mikkelsen Tom Donovan\* Linda Nadolski

Fran Fitzhugh Dr. Honora Norton

Marisue Garganta Jack O'Brien John Olsen\* Dr. Thomas Gaughan Jim LaBrie Stuart Seim

Robert Leslie\* Marcus K. Sipolt Peter Maland\* Ronald Stoll\*

Andrea Weeks Hardin Dr. Theresa Mao

\*Deceased



