

#### THE CATHOLIC CHARITIES FAMILY OF SERVICES















# FROM THE PRESIDENT & CEO

## CATHOLIC CHARITIES SHOWS RESILIENCY, PERSEVERANCE THROUGH TOUGH TIMES



As we continued to serve during the second year of the pandemic, perseverance and resiliency became more important than ever.

Surges of COVID-19 meant juggling safety protocols and continually adapting the way we work to ensure services could be delivered safely, yet always compassionately, in order to affirm the dignity of those who come to us seeking help. Team members continued to show an unwavering dedication to serve our community by walking alongside each and every client on their path to permanent solutions.

Despite the difficulties and uncertainties of our environment, there were many blessings for which we are grateful:

#### A Very Successful Arizona Gives Day

Once again, the community came through by donating toward our work on April 6, which is Arizona's day to celebrate and support nonprofits across the state. We surpassed our \$14,000 goal; you helped set a new AZ Gives Day record for Catholic Charities with donations of \$15,880.

#### Amazing Gift from Virginia G. Piper Charitable Trust

When I got a call from Piper Trust inviting our Board Chair and me to a face-to-face meeting, I got excited about the opportunity to share with them more about our work. It was beyond my wildest dream when the Trustees surprised us with a \$4 million check. This unprecedented gift will allow the agency to touch more lives than ever before. Look for more information soon on all the ways this gift will make an impact.



"After my wife and I heard some stories about how the work of Catholic Charities impacts people, we both said, 'Wow, we need to do more.' There will always be needs and challenges, and I know my gift to Catholic Charities will always make a difference."

#### MARCUS SIPOLT

Donor and Emeritus Board Member

#### Resettlement in Progress for Hundreds of Afghanistan Refugees

As a contracted agency by the U.S. Health and Human Services' Office of Refugee Resettlement, Catholic Charities was called upon to jump into action at a moment's notice to help those families fleeing Afghanistan amid the Taliban's takeover. These families left behind their homes, extended family members and friends, and all their belongings in the flash of a moment. Our dedicated, compassionate Refugee Resettlement Team worked with the government and other local agencies to ensure all those who arrived had places to stay, food to eat, employment opportunities, access to health care, education and most importantly, connections and assistance in starting a new life in a new country. We expect to continue resettling these families all the way through summer.

#### NEW Office Opens in Page, AZ

Catholic Charities serves individuals and families throughout seven counties. The needs in Northern Arizona continue to grow, particularly near the Navajo reservation. When our team was offered the use of a building in Page, they jumped at the chance to make it even easier for families in the area to reach out for help. Our new Page office provides case management, foster care support and family preservation programs to ensure the continuation of strong families.

These are but a few of the amazing blessings our agency received and was able to pass along to our community.

As we continue to navigate an uncertain world, one thing will remain: our commitment to improving the lives of individuals and families during their darkest hours. Whether homeless, hungry, scared, lost or preparing to start over, our team will be there, walking alongside them every step of the way. But as always, we cannot do it without your support. Thank you from all of us. We look forward to serving even more.

Blessings in Christ,

PAUL S. MULLIGAN

# THE SPIRIT OF PHILANTHROPY

## MONTHOFERS MAKE NEW AFFORDABLE HOUSING COMMUNITY POSSIBLE

Charity and giving back is important to Phoenix residents Wolfgang and Nancy Monthofer. Growing up as a Catholic in Germany, giving to others was always a big part of Wolfgang's childhood.

Wolfgang pursued the American dream and arrived in Phoenix at the age of 20 and was drafted into the Army shortly afterwards. While he was stationed in St. Louis, he met Nancy who shared his love of community, charity and giving back and the couple started their own dental business. The Monthofers have contributed to the Phoenix Catholic community ever since.

Rather than selling their office building on 19th Avenue when Wolfgang retired, they decided to gift it as part of their many charitable contributions to the Diocese of Phoenix





As the social services arm of the Diocese, Catholic Charities was in the process of developing affordable housing in the area as Valley housing prices quickly outpaced wages. And the rest, as they say, is history.

In July 2021, the sixth affordable housing community developed by Housing for Hope, an affiliate of Catholic Charities, along with Trinity Development Partners out of Springfield, Mo., broke ground on Mesquite Terrace, which will feature 297 units of affordable housing for individuals and families.

But it is important to note that all Housing for Hope communities provide more than just a place to live. With the help of compassionate resident services staff members from Catholic Charities, services such as community food pantries, after-school workshops for kids, community gardening, and more help provide a friendly, welcoming place to call home.

## CATHOLIC CHARITIES RECEIVES \$4 MILLION FROM VIRGINIA G. PIPER CHARITABLE TRUST

Catholic Charities was one of 71 nonprofits in the Valley to receive part of a record-setting \$123 million from the Virginia G. Piper Charitable Trust. The gift is part of the Now is the Moment Grants Commemoration.

"We are, in a word, overwhelmed," said Catholic Charities President and CEO Paul Mulligan. "But the people we serve across Maricopa County will be the beneficiaries of this incredibly generous gift, and for that we are deeply grateful."

Last year, Piper Trust provided a charitable gift of \$100,000 to Catholic Charities to support increased needs due to the pandemic, so this year's gift was completely unexpected.

"Despite a tumultuous year due to the global health crisis caused by COVID-19 and economic uncertainty across all sectors, many individuals and institutions with large investments in the stock market experienced extraordinary growth in the value of their holdings," a representative from Piper Trust said. "Virginia G. Piper Charitable Trust's endowment grew by \$123 million in the 15 months following the start of the pandemic. With these two opposing forces at work, and as stewards of the Trust's founder, Virginia Galvin Piper, Trustees felt compelled to share all of the earnings in one swift move with the community."

Catholic Charities is extremely grateful and humbled by the generosity. The board and leadership will be meeting in the coming months to ensure funds are used for those most in need in conjunction with our mission of helping the most vulnerable with permanent solutions that improve lives.



# VOLUNTEERISM AT THE HEART OF CATHOLIC CHARITIES



During the pandemic, in-person volunteerism was significantly reduced. However, as many of our programs are essential, our volunteers stepped up to follow stringent health and safety protocols in order give back.

One such program is The Legacy Foundation Christine Stamper Center for Help & Hope in Bullhead City, which provides both day services and critical overnight shelter for those experiencing homelessness. As the only facility of its kind in the area, operations are crucial. With the assistance of dedicated volunteers like Marilyn, the shelter remained open.

Number of Volunteers

1,611

Number of Volunteer Hours

35,920

Monetary Value of Volunteer Time

\$1,025,157



#### SEMINARIANS PROVIDE ESSENTIAL SERVICE





A group of Seminarians from the Diocese of Phoenix contributed their time and talent throughout the year in a variety of ways. Their steadfast service has been an essential part of sustaining and advancing the mission and giving back to the community. The following are just a few of the ways they made a difference in the lives of our community members:

- They helped prepare Santa Sacks for Emergency Santa at CARE Campus, our community center in Mesa.
- They cleaned the kitchen at MANA House (Marines/ Army/Navy/Air Force) our shelter for veterans experiencing homelessness.
- They repaired fencing and painted rooms of **My Sisters' Place (MSP)** a domestic violence shelter for families.
- They assisted with food distribution from **St. Mary's Food Bank** at our **Housing for Hope** affordable
  housing communities, **Ironwood Village** and **Laurel Tree Apartments**, impacting residents and neighbors.
- As a special initiative to love our neighbors and care for creation, Seminarians served the community through gardening at the 19NORTH Community Garden.

The Seminarians displayed amazing work-ethic, spirit and teamwork as they roll-up their sleeves and serve the most vulnerable and produce fruit "by the sweat of the brow."— $_{\text{GENESIS 3:19}}$ 

#### **EMERGENCY SANTA TOY DRIVE CONTINUES TO SHINE**

Each year in November and December, Catholic Charities collects toys and other gifts to give out to children in foster care and many other families we serve throughout our Northern and Central Arizona programs. Local companies and businesses were able to participate by volunteering, donating toys and gift cards, hosting a workplace giving event and becoming a sponsor.

Number of children receiving gifts

497

Number of families

182



## **PUTTING FAITH** INTO ACTION



## CHAMPIONS HELP ENGAGE PARISHIONERS IN OUR WORK

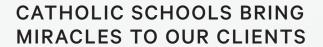
Parish champions are dedicated friends of Catholic Charities from more than 20 parishes across the Diocese of Phoenix. These wonderful volunteers help spread the work of Catholic Charities throughout their home parishes and provide information, conduct donation drives, volunteer at events, and most importantly, build relationships to help us connect our programs and services to our community in need.



Being a parish champion for Corpus Christi Catholic Church fills my heart with joy and gratitude as I act as a messenger to help those in need, and I share the wonderful works and services Catholic Charities offers. I am truly Blessed to have the opportunity to serve and share my treasures with my Parish and the Catholic Charities organization.

#### MARCELLE MIETUS

Parish Champion and Board Member



To bring the spirit of service to our youth, Catholic Charities partners with several Catholic schools for "Miracle Projects." Through these projects, kids are able to put Catholic Social Teaching into action by developing creative ways to raise funds for many of our programs which benefit the poor and marginalized.



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## THE IMPACT

15,423

2,190

families preserved and strengthened through parenting education and assistance 761

veterans experiencing/ at risk of homelessness assisted 897

experiencing homelessness or at risk of homelessness who received outreach/ assistance

339

assisted with foster care training and/or placement

468

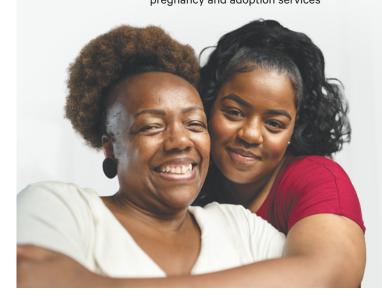
residents in affordable housing received support and resources from resident services 254

individuals helped through counseling



72

women experiencing unexpected pregnancies who received services through Joining Hearts crisis pregnancy and adoption services



570

helped through our My Sisters' Place shelter and Pathways outreach program for victims of domestic violence

214

survivors of prostitution assisted through our DIGNITY Diversion program 146

refugees resettled in the Phoenix area

35

assisted through our re-entry program, which helps individuals build a new life after jail

5,194

individuals received immigration legal aid services



### **FINANCIALS**

#### **OPERATING SUPPORT AND REVENUE**

Federal and state grants \$33,050,922

Private contributions and fundraising (including goods)

\$6,075,383

Program services revenue

\$2,560,415

Other revenue \$275,159

Total revenue and support \$41,961,879

3,311

youth who participated in education, development and peer-leadership through North Star Youth Partnership 972

children enrolled in early education



#### **OPERATING EXPENSES**

Program and service expenses \$34,411,364

Fundraising and marketing expenses

\$1,277,130

Administrative and general \$3,062,777

\$38,751,271

Unaudited FY21 financials.

## **PROGRAM FEATURES**

## RECOVERING ADDICT EXPRESSES THANKS FOR A SECOND CHANCE

Arizona Families F.I.R.S.T. (Families in Recovery Succeeding Together) helps parents with substance abuse issues navigate resources to obtain and maintain sobriety. We link families to appropriate resources such as outpatient treatment, detox programs, individual counseling to address trauma and community support to assist with maintaining sobriety. The goal is to assist the family with tools to provide a safe and stable living environment. Clients are referred to this program by the Department of Child Safety. In most cases, children have been removed from their parents care and placed with other family members or foster families.

Shevona, a client in Northern Arizona, wrote our Catholic Charities Team a letter about her experience with Arizona Families F.I.R.S.T.:

My name isn't important. Although, who I am is important!

I am a grateful, substance free addict. I was a heroin addict for 28 years and a meth addict for just as long.

My husband and I had our newborn baby girl removed from our care by the Department of Child Safety, which led us down a destructive path that was taking us further away from getting our daughter back.

We were hanging on by a thread, but by the grace of God we were given some pretty amazing people to help guide us on our journey to sobriety and getting our princess back.

One of those people, was and is Cindy with Arizona Families F.I.R.S.T. She's been our rock! From helping us out with a tank of gas, some diapers, or even just listening so we can vent;

We continue to count on her for advice and any other thing she might be able to help us with.

Today we have our daughter and have been clean for close to one year and Arizona Families F.I.R.S.T. has been part of the reason my family is back together today.

F.I.R.S.T. program and their commitment to walking beside us when others simply walked away from us.



### A NEW HOME FOR A NEW START



"After being dropped on my head so many times, I feel like Catholic Charities was the first organization that was actually able to provide us the real help that we needed."

Marcia lived a relatively normal life in San Diego. She was a single mother raising three children, working a steady job and living comfortably. Marcia met a nice man, got married and had two beautiful children. Just as things seemed to be close to perfect, her marriage turned abusive practically overnight.

For the next three years, Marcia experienced extreme trauma from spousal arrests, emergency hospital visits and never-ending court battles. After her husband was arrested for the third time, she earned full custody of her children and was told to flee. Marcia and her family found themselves living on the streets, finding places to sleep in motels, shelters and their car. As a result of these traumatizing years of trying to leave her relationship behind, she was diagnosed with acute distress disorder.

### Finding Hope in Permanent Supportive Housing

Marcia moved with her children to Northern Arizona, seeking a better life and distance from her abuser. While living in a homeless shelter, she found Catholic Charities and began to apply for their rehousing program. Marcia was encouraged to apply for Permanent Supportive Housing (PSH). Clients who qualify for PSH never pay more than 30% of their income in rent. Those with no income are also eligible and receive assistance to gain their own income.

PSH is for the most vulnerable in the community, specifically those who have experienced chronic homelessness alongside mental health complications. With the help of the program, Marcia was able to move out of the shelter and into a good, safe home which would allow her family to rebuild their lives.

#### Never Leaving the Most Vulnerable Behind

"After being dropped on my head so many times, I feel like Catholic Charities was the first organization that was actually able to provide us the real help that we needed," Marcia says. She praises Latisha, her case manager, for the attentive and genuine care she has been receiving. "Latisha was willing to stay with me through it all, she didn't move on to the next client. She treated me like a human being and someone who was worthy of receiving help."

While they recover from PTSD (post-traumatic stress disorder), Marcia and her children are continuing to seek care through counseling and medical doctors. She is on the road to finding a new job, and every day she continues to bravely build her and her children's brand-new lives with the steady help of Catholic Charities.

## WHAT WE DO, WHO WE SERVE

Catholic Charities offers more than 20 programs throughout seven counties in Central and Northern Arizona. We strive to change the lives for the better of the most vulnerable populations.

#### **ARIZONA FAMILIES FIRST FAMILY PRESERVATION**

Helps parents referred by the Department of Child Safety (DCS) to overcome substanceabuse issues that affect their ability to care for their children and keep a job.

#### COMMUNITY **RE-ENTRY PROGRAM**

Provides temporary safe, affordable housing for women and men who face homelessness upon release from jail following a minor drug or alcohol related offense.

#### COUNSELING

Guides individuals, families, adolescents, parents and children in addressing issues of anxiety, depression, domestic violence, grief, pregnancy, sexual or substance abuse and self-esteem.

#### **DIGNITY DIVERSION** (DEVELOPING INDIVIDUAL **GROWTH AND NEW INDEPENDENCE THROUGH YOURSELF)** FOR SURVIVORS OF SEX **TRAFFICKING**

Catholic Charities recognizes prostituted women as survivors of sex trafficking and helps them rebuild their lives.

#### **FAMILIAS UNIDAS IMMIGRATION LEGAL SERVICES**

Provides legal consultation, document preparation and representation to assist U.S. citizens and immigrants with immigration related issues and helps bring immediate family members to the U.S.

#### **FOSTER CARE AND ADOPTION**

Helps qualified individuals and couples become licensed foster parents. Our case managers facilitate the initial training and continue to provide ongoing training, resources and support.

#### **IN-HOME FAMILY PRESERVATION**

Assists families who are referred through DCS for behavioral and anger issues; helps unify the family while assuring the safety of the children.

#### **JOINING HEARTS** PREGNANCY COUNSELING AND INFANT ADOPTION SERVICES

Our 24/7 pregnancy hotline is staffed by our compassionate pregnancy specialists who help women and couples statewide to explore life-affirming birth options for their pregnancies. They also offer private adoption services for Arizona families who wish to open their hearts and homes to grow their family through adoption.

#### THE LEGACY FOUNDATION **CHRISTINE STAMPER CENTER FOR HELP &** HOPE. A SHELTER FOR THOSE EXPERIENCING **HOMELESSNESS**

Newly opened, this first-of-its-kind shelter in Bullhead City provides both day services, which includes laundry, showers, hygiene and clothing supplies, access to computers and hot meals, plus overnight shelter stays for those experiencing homelessness.

#### MANA HOUSE AND VETERANS **OUTREACH CENTER**

MANA House (Marines, Army, Navy, Air Force) is a holistic transitional living program for veterans experiencing homelessness

#### MEDICAL LOAN CLOSET

Provides medical equipment such as walkers and wheelchairs for a nominal donation to low-income elderly, disabled and persons with immediate health needs.

#### MY SISTERS' PLACE **DOMESTIC VIOLENCE** SHELTER

A home-like shelter for survivors and their children fleeing domestic abuse.

#### **NORTH STAR YOUTH PARTNERSHIP**

Helps youth and teens make healthy life choices that prevent pregnancy, gang activity and substance abuse through programs that build self-esteem, leadership skills and community engagement.

#### **PARENTS AS TEACHERS**

A free in-home visiting program for pregnant women and families with children ages 0-5 to ensure that all children will be school-

#### **PARISH AND COMMUNITY ENGAGEMENT**

Collaborates with individuals and organizations to address the needs of the community's most vulnerable members.

#### PATH HOMELESS **OUTREACH**

Connects with seriously mentally ill individuals experiencing homelessness and provides referrals for treatment, resources and assists with finding housing.

#### **PATHWAYS FOR** SURVIVORS OF DOMESTIC VIOLENCE

The Pathways program moves domestic violence survivors beyond emergency services to provide time and support needed to regain independence and a life free from abuse.

#### REFUGEE **RESETTLEMENT**

Provides comprehensive case management and welcomes refugees to the Phoenix area by setting up and furnishing an apartment, purchasing groceries, and ensuring adequate and appropriate education placement for children.

#### RESIDENT SERVICES

Provides personal assistance accessing local and community services to residents in our affiliate Housing for Hope affordable housing communities in the Valley. Mobile food pantries, after-school programs, wellness programs and community events are all part of building safe, sustainable communities.

#### **UNACCOMPANIED MINOR FOSTER CARE**

This specialized foster care program provides short or longterm services for foreign-born children who have arrived in the United States without a parent or other adult caregiver.

#### **VETERANS' SERVICES**

Helps low-income veterans and their families who are experiencing homelessness or are at risk for homelessness achieve stability through supportive services and assistance, such as helping find VA resources and permanent housing

#### **WESTSIDE HEAD START EARLY EDUCATION**

Provides parents of infants, toddlers and preschoolers with early childhood education and parent support for lowincome families or children with disabilities

## LEADERSHIP AND BOARD

(Fiscal Year 21: July 1, 2020 - June 30, 2021)

#### CATHOLIC CHARITIES EXECUTIVE TEAM

Paul S. Mulligan
President & CEO

Karen Bisko, CFRE Vice President, Philanthropy

Stephen Capobres

Vice President, Business Development/ Executive Director, Housing for Hope

CarrieLynn Mascaro
Vice President, Central Program

Operations

Catherine Peterson

**Executive Director, Northern AZ Region** 

James Robbins

Vice President, Administration

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**Board Chair** 

Tony Siebers

Vice Chair

Mark J. Hiegel

**Board Recruiting Director** 

Christopher Skelly

**Board Governance Practices Director** 

Mary Permoda

**External Affairs Committee Chair** 

Mark Weber

Internal Affairs Committee Chair

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Angela Ducey

Ruger Fontes

Dawn Grove

John Hassett

Jessica Hobbick

Scott MacDonald

Olivia Brusso McCormick

Marcelle Mietus

Terri Mosley

Nancy Shonka Padberg

Dr. Fred Shulski, Jr.

Steve Spravzoff

Doug Watson

Deacon Tom Klein

Ex-Officio

#### **EMERITUS BOARD**

Membership has been bestowed to the following for service given with distinction:

Tony Astorga Paul Martodam Christopher Bavasi Robert McWhirter

Robert Brown Michele "Mike" Mencuccini

Deacon Colin Campbell Art Meza

Vincent Cannella Guy Mikkelsen Tom Donovan\* Linda Nadolski

Fran Fitzhugh Dr. Honora Norton

Marisue Garganta Jack O'Brien
Dr. Thomas Gaughan John Olsen\*
Jim LaBrie Stuart Seim
Robert Leslie\* Ronald Stoll

Peter Maland\* Andrea Weeks Hardin

Dr. Theresa Mao

\*Deceased

